

Asset Management: An Advanced Solution To Service And Maintenance For Catering and Laundry Equipment

The Asset Management Service scheme from the Advance Group takes planned servicing and maintenance to a whole new level. Not only does it maximise the life of catering and laundry equipment, minimising downtime and ensuring it always works at peak performance, it also delivers accurate lifetime running costs and valuable management data.



"We tag the equipment then provide regular reports on its condition," explains Advance's Steve Coates. "Over time, Asset Management builds a complete picture, not only of each piece of equipment but also the whole facility. Comparative data of different sites can show how equipment performs in various locations and with different operators, highlighting, for example, any training and cleaning issues."

The Asset Management data can also predict each piece of equipment's status at any given time, helping to make the right repair or replacement decisions over its lifetime.

The scheme is designed to make life as easy as possible for the user. For example, as well as covering areas like gas safety testing and certification, it automatically manages health and safety and insurance compliance obligations. Likewise, every time an engineer calls data is logged to generate a condition report for the customer, including quotes for repairs or replacement, if appropriate.

"Our Asset Management Service offers customers total transparency, with data presented in a clear, user-friendly format," adds Coates. "They will know exactly what each piece of equipment costs to run, for its whole lifetime. They can also see, at a glance, spend by equipment type, first time fix rates, the number of repair call-outs and associated costs, average response times and so on.

"The data includes carbon ratings, too, so when it comes to replacing or repairing equipment, customers can make informed decisions taking into account what's best for the environment, minimising their carbon footprint."

Accountability is at the heart of Advance's Asset Management Service. "It's all about ensuring that every pound invested in repairs or replacements is well spent," says Coates.

For more information call 0800 597 7427 or visit www.advancegroupuk.co.uk

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